

# SEIKI™

## 9.5KG TOP LOAD WASHING MACHINE



# INSTRUCTION MANUAL

MODEL: SC-9500AU7TL

Please read this manual carefully before using, and keep it for future reference.



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# GENERAL SAFETY

## IMPORTANT INFORMATION

Read this manual thoroughly before you start using the Top Load Washing Machine.

The safety precautions instructions reduces the risk of fire, electric shock and injury when correctly complied to.

Please follow all instructions and take notice of all warnings.

Pay close attention to messages that follow this safety alert symbol or the words **DANGER**, **WARNING** or **CAUTION**. These words will be used to alert you of potential hazards that and injure you and others. Following these instruction will tell you how to reduce the chance of injury and the possible dangers if instructions aren't followed.



**WARNING**

This symbol indicates when there is a serious risk of injury if you do not pay attention to the warnings.



**CAUTION**

This symbol indicates when to be careful to avoid a serious risk of injury to oneself or damage to property.

# GENERAL SAFETY INSTRUCTIONS (Cont.)

## ELECTRICAL SAFETY

- **Voltage:** Plug the appliance to a 220-240V, 50Hz, properly earthed power outlet, it must be in good working order.
- **Power connection:** Do not use an adaptor or an extension cord. Plug the power plug directly into a separate power point that cannot be accidentally turned off, and that is easily accessible so you can switch it off if needed.
- **Power cord:** Do not kink or damage the power supply cord. Make sure it is behind the appliance so no one can step on or place anything on the power supply cord or against it. A damaged power plug may overheat and cause a fire.
- **Damaged cord:** Do not use a cord that shows cracks or damage. Any damage to the cord may cause a short circuit, fire and/or electric shock. Contact our support centre on 1300 296 699 for advice
- **Disconnection:** Never pull the power cord to unplug appliance. Grip the plug and pull straight out from the power point.
- **Electrical work:** If the installation of this appliance requires any electrical work, make sure it is carried out by an electrician.

To reduce risk of fire, electric shock or injury, always follow these basic precautions and accident prevention measures when using this appliance, including the below:

**NOTE:** This appliance should be installed by an authorised technician else warranty will be void.

## INSTALLATION

- The product is heavy, be careful when moving it. To avoid back or other injury, have 2 people lift or mechanical aid when installing.
- When unboxing, thoroughly inspect the appliance carefully for any damage. If there is any damage, do not install the appliance. Contact our support centre on 1300 296 699 for advice.
- While installing the appliance make sure that the power cord is not bent or flattened.
- Make sure to remove all packaging materials such as foams and tapes before installing the appliance.
- Make sure if the machine is to be placed on carpet that the ventilation openings in the base are not obstructed
- Install the washing machine on a flat level and stable ground.

# GENERAL SAFETY INSTRUCTIONS (Cont.)

## **USAGE CONDITIONS AND RESTRICTIONS**

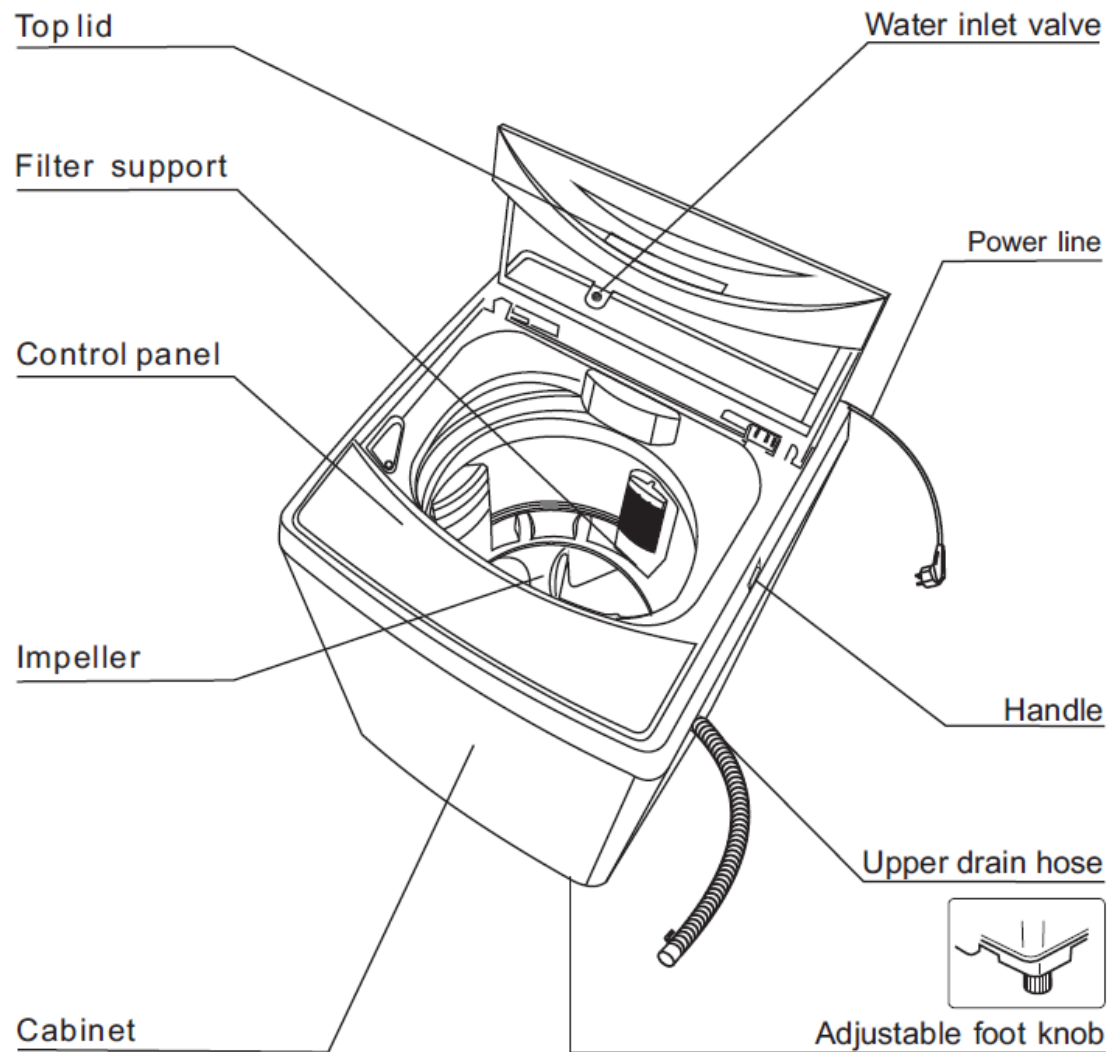
- Supervision over children is to ensure that they do not play with the appliance. Never allow them to use, play with or crawl inside the appliance. Cleaning and maintenance must not be done by children.
- This appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they are being supervised or been given instructions on how to use of the appliance in a safe way and understand the hazards with using this appliance incorrectly.
- Only for indoor domestic use only. It is not to be used for industrial or commercial use.
- Do not use this product for anything other than its intended purpose, and only use it as described in this manual. Do not attempt to alter or modify this appliance.
- In the process of a hot wash, the door window can become hot. Make sure not to touch it or that no children or pets come into contact with the door window.
- Ensure that emptying all pockets of every item to make sure that there is no hard, sharp objects such as coins, safety pins, bra wires, nails or screws can cause damage to the appliance and has a chance to block the pump.
- Damage or malfunction caused from foreign objects is not covered by your warranty to the appliance.
- Do not operate this appliance outdoors.
- Incorrect use can result in property damage, injury or death. We assume no liability for misuse of the appliance or noncompliance with these instructions.

# GENERAL SAFETY INSTRUCTIONS (Cont.)

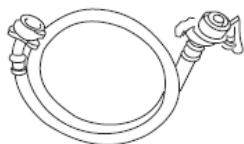
## CLEANING AND MAINTENANCE

- Before cleaning or maintenance, always unplug the appliance from the power socket. Make sure you pull by the plug, not the cord as this can damage the power cord and cause a hazard.
- Only the filter requires regular cleaning, everything else is non user-serviceable parts. Do not try to repair, disassemble or modify the appliance.
- Check and clean the lint filter on a regular basis
- **Service:** Never try to repair, modify or replace any part of the appliance, unless this manual says you can do so. All other servicing is to be done by a qualified technician, or contact our support centre on 1300 296 699 for advice.

# PRODUCT OVERVIEW



## Accessories



Water inlet hose assembly



Self-tapping screw



Base cover

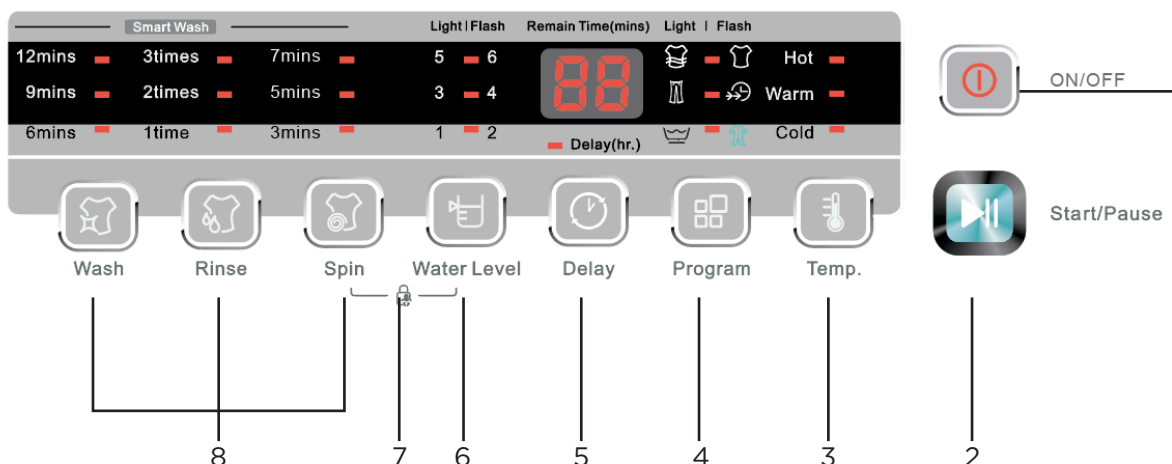


Owner's manual



# PRODUCT OVERVIEW (Cont.)

## CONTROL PANEL



1. **ON/OFF:** ON/OFF button allows you to turn the appliance off or on.
2. **START/PAUSE:** Press this button to start or pause the washing cycle.
3. **TEMPERATURE:** Press the button to select the water temperature.
4. **PROGRAM:** Before starting the washing machine, continuously press the “PROGRAM” button to select your desired program.
5. **DELAY:** Press and hold the “DELAY” button and every 0.5secs it will increase by an hour at a time, let go to reach your desired hour for your wash to start its cycle. If you go to 24hours, it will beep once then return back to 0.
6. **WATER LEVEL:** Before washing, you can select the water level according to how dirty the items are, materials or the weight.
7. **CHILD LOCK:** After you have selected a wash program and the cycle commences, you then press and hold “SPIN” / “WATER LEVEL” buttons until the indicator light for child lock is illuminated.
8. **FUNCTION:** This will show the types of spins in process according to the cycle thats in progress.

# GETTING STARTED

Before installing your appliance, read all safety instructions in this manual, especially the sections on electrical safety and installation.

## UNPACKING

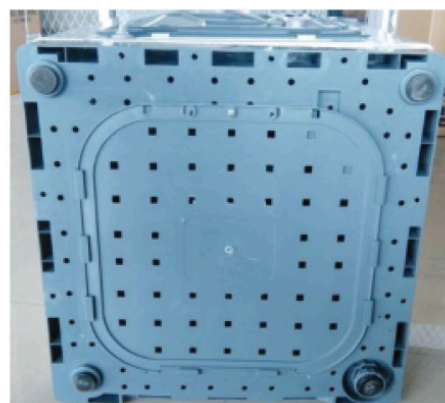
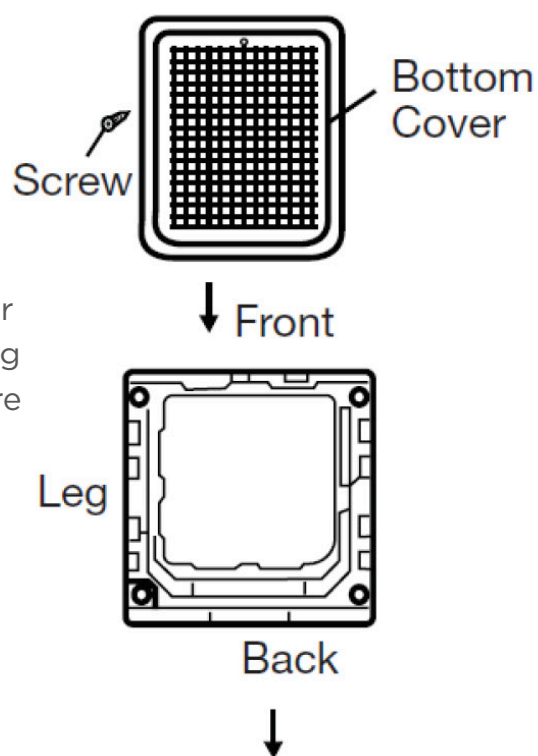
- When unpacking the appliance, be sure to keep all the packaging materials until you have made sure your new appliance is undamaged and in good working order. Plastic can be a suffocation hazard for babies and young children, make sure the materials are out of their reach.

## TRANSPORTATION

- **CAUTION: VERY HEAVY!** Be sure to team lift the appliance with someone or mechanical aid is required when moving the appliance. Keep the appliance upright as possible when moving the appliance.

### IMPORTANT! Installing the bottom cover

- Make sure the power cord is unplugged from the mains supply.
- Place some padding (such as a soft mat, blanket or thick towel) on the floor and gently lay the washing machine on the padding, back side down. Take care not to dent the housing.
- Insert the bottom cover into the hooks of the leg, pushing it straight until it reaches into the front hooks.
- Ensure to fasten the bottom cover with the supplied screws.
- Carefully set the washer upright.

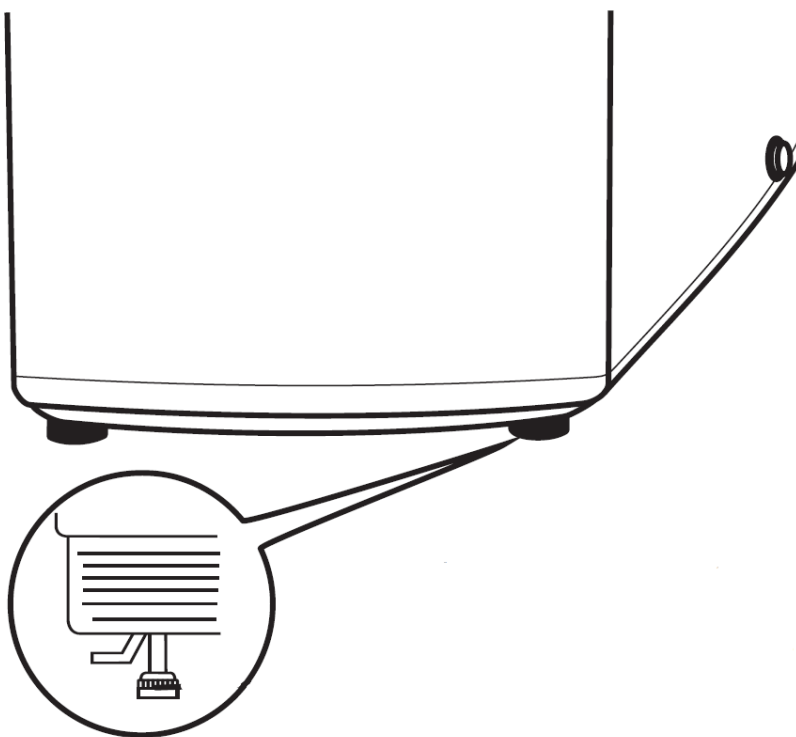


# GETTING STARTED (Cont.)

## LEVELLING THE APPLIANCE

**IMPORTANT!** Make sure to level the appliance carefully with a spirit level to ensure the most accurate levelling of the appliance. This is a must if your floor is unbalanced to level the washing machine.

- Make sure to position the appliance on a level and stable ground. If the floor is uneven you can adjust the feet by twisting the feet. Make sure to slightly incline the appliance first then adjust the leveling feet by twisting it clockwise or counter clockwise depending if you are raising or lowering the feet.



- By placing a spirit level on top of the appliance you can check correctly to aid you in adjusting the feet levelling nuts to adjust the appliance to be completely level.

**Note:** Make sure to avoid direct sunlight onto the appliance.

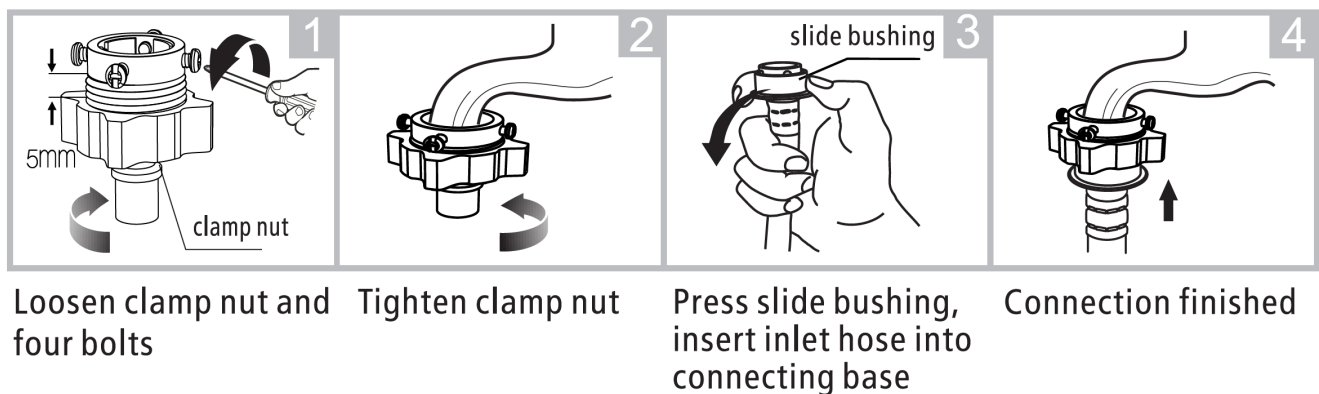
# GETTING STARTED (Cont.)

## CONNECTING THE WATER INLET HOSE

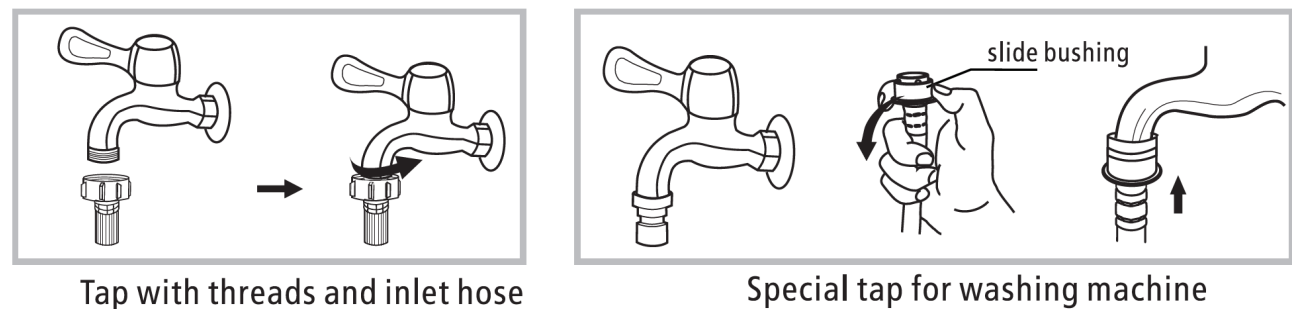
**IMPORTANT!** To prevent leakage or water damage please follow the below instructions. Do not kink, crush, modify or sever the water inlet hose.

- Connect the inlet pipe as indicated, there are two ways of connecting the inlet pipe.
- Minimum Inlet Water Pressure: 0.1MPa  
Maximum Inlet Water Pressure: 0.6MPa

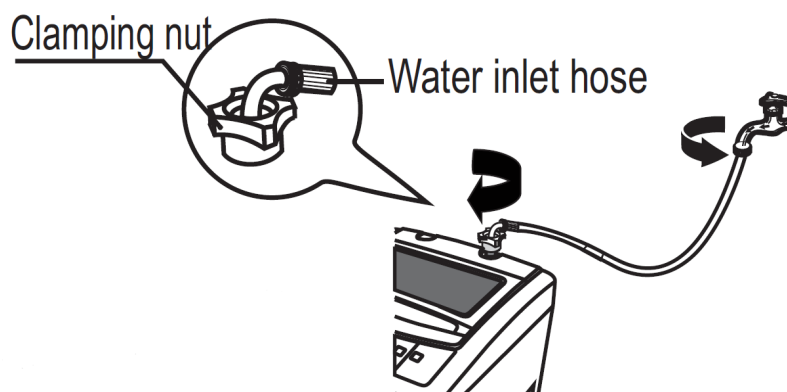
### 1. Connection between the Tap and inlet hose.



### 2. Connection between the screw tap and inlet hose.



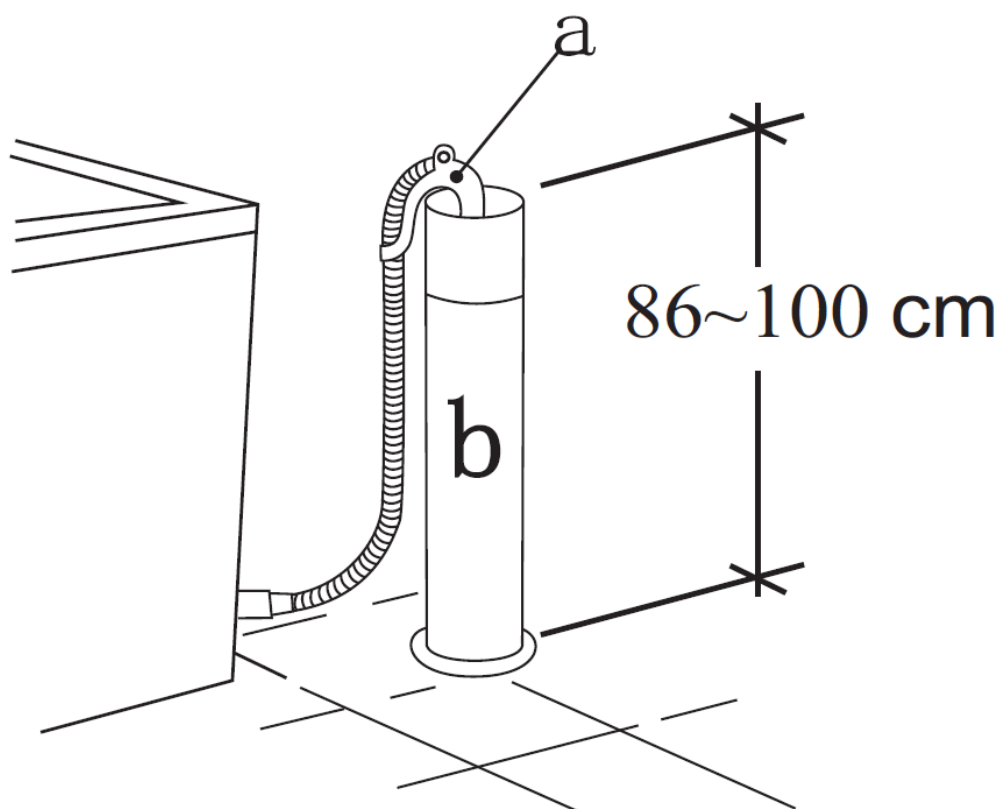
Connect the other end of the inlet pipe to the inlet valve on the back of the appliance and fasten the pipe tightly clockwise.



# GETTING STARTED (Cont.)

## CONNECTING THE DRAIN HOSE

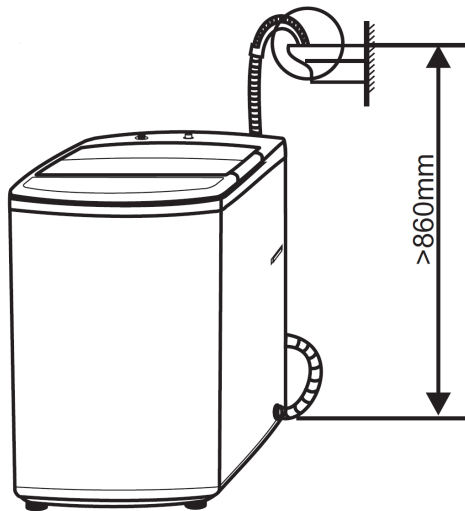
- Do not kink or protract the drain hose. Position the drain hose correctly otherwise damage will result in water leakage.
- The height of the water drain hose can be from 86 to 100cm.
- Do not bend the drain hose or place it under the washing machine.
- Be sure to only use new hose sets when connecting the Washing Machine. Do not re-use old hoses.



# INSTRUCTIONS

## BEFORE FIRST USE

- Make sure the washing machine is completely level as to previous instructions on how to level your washing machine.
- Make sure the water inlet hose is installed correctly.
- Make sure that the washing machine is plugged into the power socket.
- When the water inlet hose is installed, turn on the water supply on the tap.
- Properly install and set up the upper drain hose at no less than the height of 860mm, the water will overflow if it is below the recommended height of 860mm.

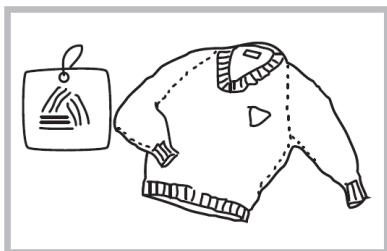


- Before any first wash make sure everything is installed correctly. Make sure to do one wash with the 'DRUMCLEAN' wash program with no items inside to clean out the tube before your first loaded wash.

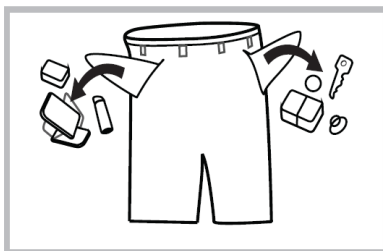
After the above steps have been completed, In a few simple steps you can select the type of wash you want and get started.

# INSTRUCTIONS (Cont.)

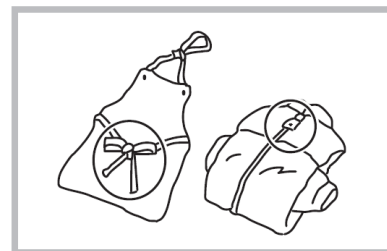
- Make sure that the appliance is in a correct working temperature (0-40°C). If the appliance is used under 0°C the inlet valve and draining system may be damaged.
- Make sure that all labels are checked on items if they can be washed.
- Use non-foaming or less-foaming detergents which are more suitable for washing machines to wash correctly.



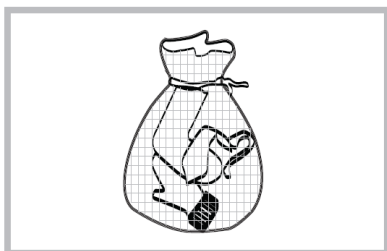
Check the label



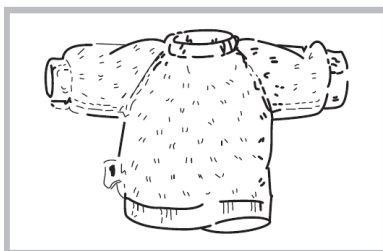
Take out the items out of the pockets



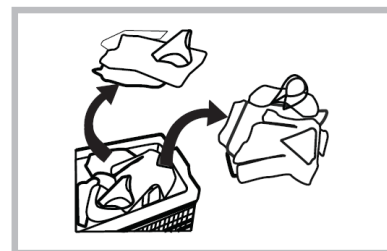
Knot the long strips, zip or button



Put small clothes into the pillow slip



Turn easy-pilling and long-pile fabric inside out



Separate clothes with different textures

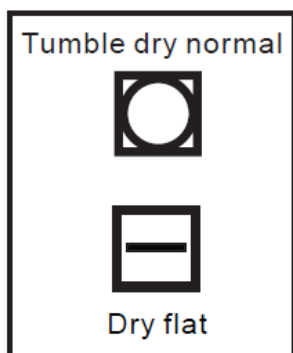
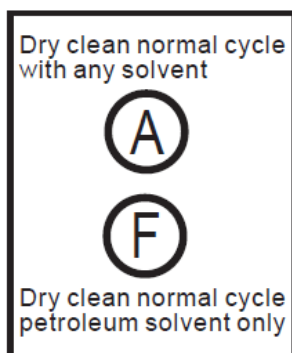
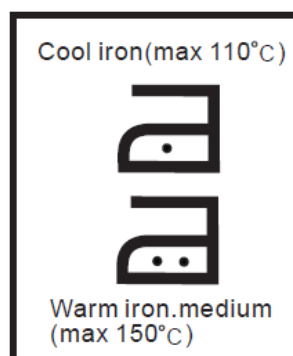
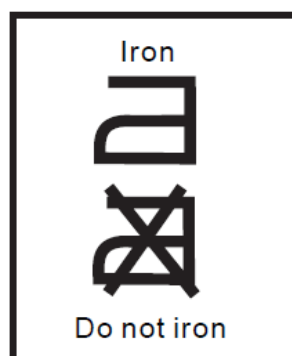
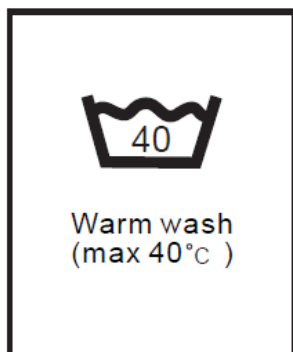
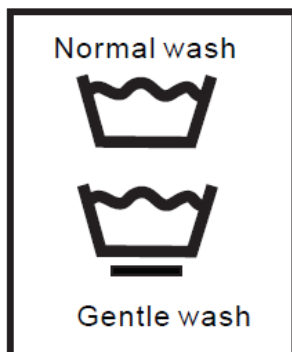
## WARNING

- Never use the washing machine to wash a single item at any given time, if you need to urgently wash an item, we suggest placing a few clothing items in there.
- Make sure that all labels are checked on items if they can be washed.
- Use non-foaming or less-foaming detergents which are more suitable for washing machines to wash correctly.
- Maximum mass of dry clothes is 9.5kg

# INSTRUCTIONS (Cont.)

## WASH CARE SYMBOLS

When choosing a wash program, check for any labels on your clothes and follow the instructions. below are some commonly used symbols.





# OPERATIONS

## PROGRAMS

Select the desired programs according to the clothes that are being washed.

PROGRAMS	
Standard	Standard fabric washing program suitable to wash cotton fabrics.
Quick	Suitable to wash lightly stained clothes.
Blanket	Suitable to wash big sized items such as curtains, bedsheets, blankets. Additional 15 minutes is added to the cycle for more movement and soaking time.
Delicates	Low/Mid/High water level selection with a soft and slow washing for delicate items placed in appliance.
Jeans	Suitable for washing heavy stained clothes and jeans.
Baby Clothes	Increasing the rinse times to reduce the detergent residue on the clothes for baby/children clothes.

\*Standard, water level 7 is the standard washing programs to which the information in the energy efficiency label relates, and they are suitable to clean normal soiled cotton laundry and they are the most efficient programs in terms of energy and water consumption for washing that type of cotton laundry, the actual water temperature may differ from the declared cycle temperature.

# OPERATIONS (Cont.)

## WASHING PROGRAMS TABLE

Program	Soak time ( min )	Water level	Wash time (min)	Rinse times	Spin time (min)	Estimated total time (min)
Heavy	NA	1-6 ( default 6)	12	2	5	44
Jeans	10	6	15	3	7	70
Delicates	NA	6	9	2	3	39
Standard	30	6	18	1	5	79
Quick	NA	3	6	1	3	23
Baby clothes	NA	5	15	3	9	62

# CLEANING AND MAINTENANCE

## **WARNING:**

- Before starting maintenance, ensure that the appliance is unplugged and close the tap.

## **CLEANING THE CABINET**

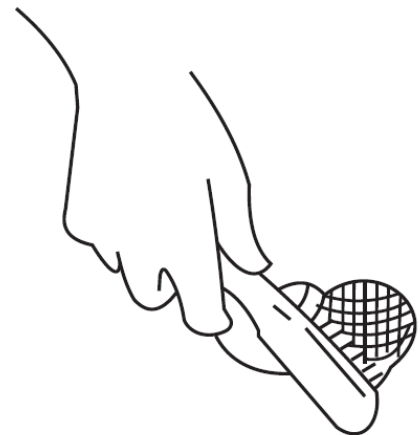
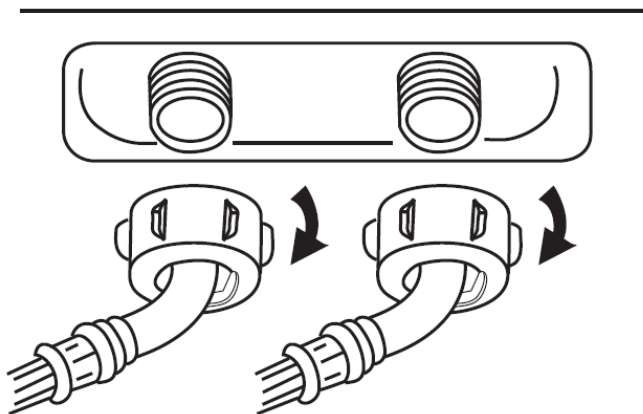
Proper maintenance on the washing machine can extend its working life.

The surface can be cleaned with diluted non-abrasive neutral detergents when necessary. If there is any water overflow, use a wet cloth to wipe it off immediately. Make sure no sharp items are used to clean the appliance.

- Use a gentle cloth to wipe off the water and dirt on the surface of the washing machine after every use. Detergent, properllant and other chmicals are not allowed to be used to clean the washing machine surface as it can damage the plastic accessories.

## **CLEANING THE WATER INLET**

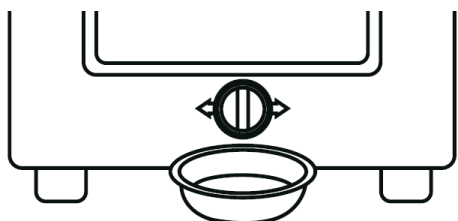
- 1 Switch on the power, followed by shutting off the tap
- 2 Let the washer work for 5 seconds so that the water flows into the tub through the hose, then turn off the power.
- 3 Unload the water inlet hose and clean the mesh bag, then re-install everything.



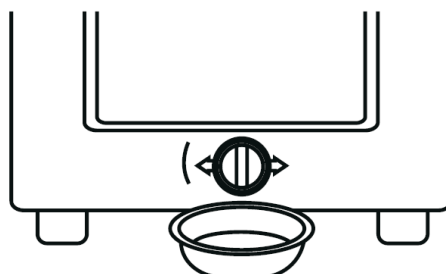
# CLEANING AND MAINTENANCE (Cont.)

## CLEANING THE DRAIN PUMP FILTER

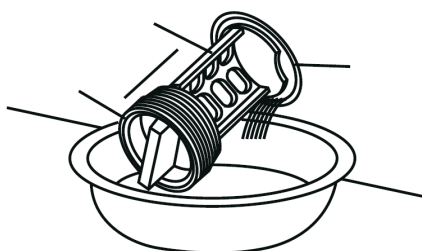
1 Drain the water out of the pump under which you use a container to collect the water.



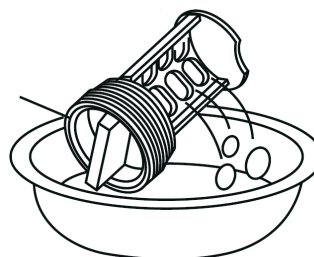
2 Loosen the pump cover.  
(anti-clockwise)



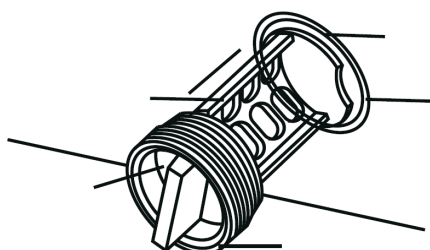
3 Take out the lint filter.



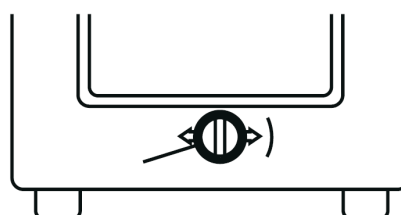
4 Clean the filter.



5 Restore it and adjust the convex place to align at the pump hole.



6 Tighten the pump cover  
(clockwise)



# FAQs

Please be sure to contact our call centre on 1300 296 699 if you cannot identify the issue with the below information.

Problem	Solution
No water is flowing in	<ul style="list-style-type: none"><li>• Check to see if the power is on</li><li>• The water supply is cut off or the water pressure is too low.</li><li>• The inlet hose is properly connected and the water tap is opened.</li><li>• The filtering screen of inlet valve is blocked by dirt.</li><li>• The coil of the inlet valve is damaged.</li><li>• Make sure the Start/Pause button hasnt been pressed.</li></ul>
No washing	<ul style="list-style-type: none"><li>• If the power is off or fuse has burned out</li><li>• The power supply voltage is too low</li><li>• The water amount reaches to the requiredwater level. (The washer will not work if the water amount does not reach the required water level)</li><li>• If it is set on “delay” then the washer will not start until time is reached.</li></ul>
Abnormal draining	<ul style="list-style-type: none"><li>• The water drain hose is placed to high.</li><li>• The internal rubber ring of drain valve is blocked.</li></ul>
Abnormal Spin	<ul style="list-style-type: none"><li>• Make sure the door lid is closed.</li><li>• If all clothing piled largely at one side of the barrel.</li><li>• The appliance must be placed completely level for it to work correctly.</li></ul>

**NOTE:** During the de spin process of a washing cycle. If the washing is piled at one side it will cause an unbalance of the barrel. The washing machine computer will feel this unbalance and will automatically try to correct it, if its unable to correct in in three tries, then you will have to manually open, pause the cycle and evenly place the clothing inside the barrel to solve the problem.

# SPECIFICATIONS

<b>Power Supply</b>	240V-50Hz
<b>Standard Water Pressure</b>	0.1MPa-0.6MPa
<b>Washing Capacity</b>	9.5KG
<b>Rated Input Power</b>	600W
<b>Dimensions</b>	601 x 625 x 1015 mm
<b>Weight</b>	45kg



# SEIKI™

**CUSTOMER HELPLINE:**

1300 296 699

**DISTRIBUTED BY:**

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